

Softerra Adaxes Enterprise Directory Solution

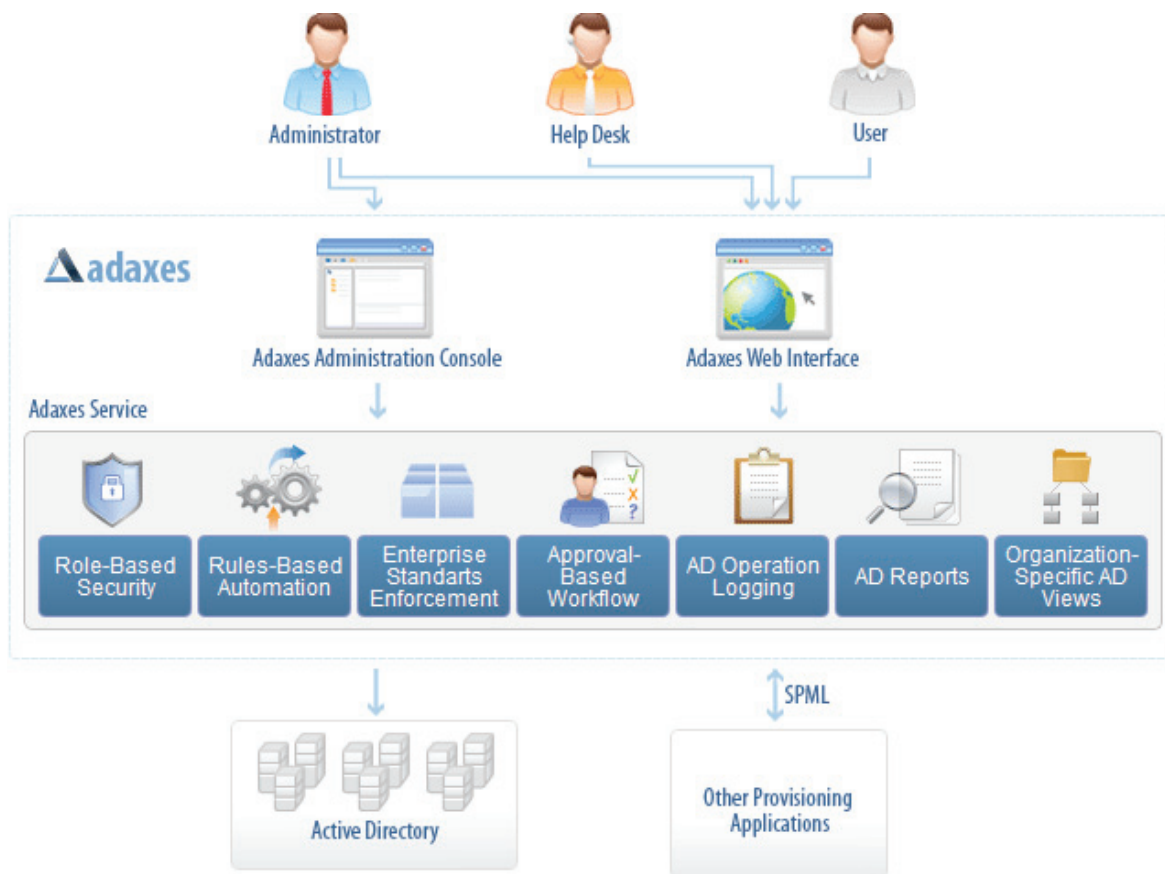
Product Profile

make the complex simple



What is Softerra Adaxes?

- ▶ Softerra Adaxes is a comprehensive solution for Active Directory management, administration and monitoring.
- ▶ Softerra Adaxes enables you to automate, streamline, and secure Active Directory provisioning.
- ▶ Softerra Adaxes includes an Active Directory Web Interface that ensures access to Active Directory via web browser as well as enables user self-service and help-desk activities.
- ▶ Softerra Adaxes eliminates the biggest source of help desk calls - forgotten passwords and locked out accounts – thanks to its Password Self-Service feature.
- ▶ Softerra Adaxes guarantees high-performance Active Directory identity management for your enterprise due to:
 - Role-based model for Active Directory delegation
 - Active Directory automation
 - Approval-based workflow
 - Enterprise standards enforcement rules



What does Softerra Adaxes offer?

Increased Security

To implement efficient control over permission delegation, Softerra Adaxes provides role-based security administration, approval-based workflow, and automated group membership management. Role-based security administration allows more granular distribution of permissions, reducing the possibility of uncontrolled access to the enterprise resources. The approval-based workflow introduces control of responsible persons over critical operations. Permissions granted by automated user provisioning and deprovisioning are delegated and withdrawn without delays and errors ensuring that all employees have exactly the permissions they need.

Automated User Provisioning and Deprovisioning

Every day IT staff spends a lot of time and effort performing complex and time-consuming tasks related to user provisioning, management, and deprovisioning, group membership maintenance, security administration, etc. To reduce the workload associated with these tasks, improve the compliance with security policies, and ensure the integrity and consistency of Active Directory data, Adaxes provides powerful automation features. These features allow setting additional actions to be executed before or after specific operations depending on certain rules and conditions. Due to this, complex AD management tasks become simple and effortless drastically reducing the workload of IT and help desk staff.

Enhanced Control and Monitoring

To control critical operations and prevent their execution when they are undesired, Adaxes gives a possibility to perform specific operations only after an approval of the authorized person is granted. Approval-based workflow allows introducing management control to the AD administration without hampering and complicating the administration process.

For overall monitoring of AD operations, Adaxes keeps track of all operations performed with its help in Active Directory. Using this tracking feature, administrators and authorized users can review all operations executed in all AD domains. To stay informed about specific operations in AD, administrators can configure Adaxes to send e-mail notifications when such operations are performed. In this way, administrators can stay in touch with the situation in their AD domains and timely react to any wrong and malicious actions.

Increased Productivity and Reduced Administrative Costs

Softerra Adaxes accelerates the operation of the whole organization due to web-based access to Active Directory for IT staff, help desk technicians and regular users. With AD Web Interface, IT staff can work with Active Directory without physical access to servers. Help desk technicians get an efficient working environment that can be customized for their specific needs. Regular users get a way to perform self service operations from any location or via mobile devices.

This allows minimizing delays related to inability to access Active Directory, enhance the usage of resources by means of help desk delegation, and eliminate numerous requests for personal info change and password reset from regular users.

Softerra Adaxes Benefits for:

Administrators

- ▶ **Role-based administration.** Administrators can easily organize and efficiently delegate and revoke user permissions. Permissions are combined into separate, easy-adjustable Security Roles that allow users or groups, to which they are assigned, to perform a certain set of tasks. A flexible assignment mechanism makes the distribution of permissions more granular and secure.
- ▶ **Automated provisioning.** Adaxes allows administrators to automate user provisioning tasks, such as creation of home folder for new users, creation of mailboxes in Exchange, making users Lync/OCS enabled, assigning permissions to new users, and much more. Reprovisioning and deprovisioning tasks can also be automated, ensuring high-performance administration over the whole user lifecycle.
- ▶ **Active Directory Web Interface.** Adaxes AD Web Interface provides administrators with efficient and secure working environment that allows accessing AD through the web without direct access to enterprise servers.
- ▶ **Organization-specific views.** With Adaxes, administrators can organize AD objects in an alternative way that corresponds to the specifics of the organization and at the same time leaves the AD structure unbroken. The organization-specific views enable collective management of AD objects that meet specific criteria, but are spread across an AD domain or even multiple domains. This significantly simplifies assigning permissions and provisioning policies, performing bulk operations and modifications, etc.
- ▶ **Logging.** The Service Log tracks all operations performed via Softerra Adaxes. Due to this, administrators can find out who performed which operations, when, on what objects, from which host, etc.
- ▶ **Active Directory reporting.** The reporting feature provided by Softerra Adaxes facilitates Active Directory analysis and monitoring. The information represented in an understandable format helps to control Active Directory environment efficiently and to present data necessary for informed company management.
- ▶ **Exchange support.** Softerra Adaxes allows automating the creation of Exchange mailboxes for Active Directory Users, enables working with multiple Exchange servers that belong to different Exchange organizations in one administrative environment, and provides a web-based interface for Exchange recipient management. Adaxes supports Microsoft Exchange 2003, 2007, and 2010.
- ▶ **Active Directory management with PowerShell.** The Active Directory PowerShell module delivered with Adaxes enables administrators to manage Active Directory from the command line. The PowerShell module can be used to perform and automate Active Directory management tasks such as modifying group membership, updating AD objects, etc.
- ▶ **SPML support.** SPML Support provided by Softerra Adaxes allows integrating Adaxes in SPML-enabled provisioning systems. This enables Adaxes to exchange provisioning data with SPML-compliant identity providers without complex and costly integration.

Help Desk

- ▶ **Efficient working environment.** Adaxes provides help desk operators with an efficient working environment that allows them to work with Active Directory through the web. This environment can be customized to display only the functionality necessary to complete the tasks delegated to help desk in your organization. In such a way, help desk operators get clear and plain interface that excludes mistakes and confusion.
- ▶ **Automated provisioning.** After administrators set up provisioning policies, help desk tasks become much easier. Help desk technicians just need to perform a simple operation that triggers an automated procedure, and all other related operations are performed automatically. For example, when a user is moved to another department, help desk operator just need to change the Department property, and the user automatically gets new permissions, is added to necessary groups, moved to another OU, and so on.
- ▶ **Simplified data entry.** With Adaxes, data entry to Active Directory is facilitated and streamlined. Help desk operators don't have to enter the same information over and over, where applicable, it is set by default, generated automatically, chosen from the list of possible values, etc.

Regular Users

- ▶ **Self-service password change.** Using the Adaxes Web Interface, users can change passwords even from remote locations through the web.
- ▶ **Self-update of user info.** With AD Web Interface users don't have to wait for update of their info. They can do it themselves quickly and easily. Due to this, Active Directory information is always neat and correct, and costs related to user data modifications are greatly reduced.
- ▶ **Management of own membership in distribution lists.** Using Adaxes Web Interface, users can add or remove themselves from distribution lists or even security groups. To control the validity of such operations administrators can set approval requests for user self management of group membership. In that case, when a user tries to add oneself to a distribution list or security group, the operation is not performed until an approval is granted by a responsible person.
- ▶ **Employee search.** To ensure efficient communication within a company, users need information about their co-workers, partners, etc. To quickly find out all the necessary information, users can use the Adaxes Web Interface that includes powerful but very easy to use search capabilities.

Enjoy Softerra Adaxes with:

Free Evaluation

The functionality of a commercial Softerra Adaxes package can be analyzed and compared with the model of your actual requirements. Softerra grants its customers the opportunity to try Softerra Adaxes free of charge during a 30-day period. You only need to download the installation package from Softerra Adaxes website, no license key is required. You have full access to our Technical Support staff during the evaluation period.

Free Support

Softerra Adaxes users receive a complete package of premium support from installation to implementation and performance advice, all free of charge. Support is provided by a professional support team consisting of the software and system engineers who have designed and developed the product.

No Hidden Costs

Softerra Adaxes does not require any additional paid software for its deployment. It can be used right out of the box and does not imply any additional costs for your organization.

Purchasing Options

Licensing

Softerra Adaxes license is issued for the number of enabled and not expired user accounts in Active Directory domain(s). Softerra Adaxes offers 2 licensing options:

1. The package for a definite number of user accounts. The number of user accounts may be increased at any time by upgrading to a different package type or to the Unlimited License.
2. The Unlimited License. With this type of license you will have no restrictions as to the number of enabled user accounts in your AD domain(s) managed by Softerra Adaxes.

Pricing

Contact our Sales Department at sales@softerra.com or visit our website at www.adaxes.com for information and free product downloads.

Softerra, Ltd.

Upon the development of the world-wide famous Softerra LDAP Administrator, Softerra deployed its deep understanding of identity management problem domain and the latest technology innovation in creating another advanced product for Active Directory enterprise networks - Softerra Adaxes. The creation of Softerra Adaxes was inspired by our mission: to make the complex simple and to provide a single cost-saving solution that would resolve all AD management issues fast and easily, without any complicated integration and hidden fees for complementary services.

Contact us to learn more about Softerra products and services as well as partnership opportunities and business relationship models.

Email: sales@softerra.com • www.adaxes.com